

CME Hours

LEADERSHIP IN HEALTHCARE



About Leadership

Effective leaders in health services emphasize continually that safe, high-quality, compassionate care is the top priority. They ensure that the voice of patients is consistently heard at every level; patient experience, concerns, needs, and feedback (positive and negative) are consistently attended to. They offer supportive, available, empathic, fair, respectful, compassionate, and empowering leadership. They promote participation and involvement as their core leadership strategy. They ensure the staff's 'voice' is encouraged, heard, and acted on across the organization and provide practical support for staff to innovate within safe boundaries.

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Learning Objectives

- 1. To identify Leader and leadership development.
- 2. To acknowledge the importance of Leadership for cultures of high-quality care.
- 3. To identify different Leadership styles.
- 4. To effectively enhances Confidence and Job Satisfaction Levels.
- 5. To outline the strategic plan.

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